

## Victorinox Travel Gear Warranty Information

### **Carry With Confidence™ Plus Guarantee**

Every Tourbach™ product is guaranteed to be free from manufacturing defects in materials and workmanship for the life of the bag. The Carry With Confidence™ Plus Guarantee also covers repairs of a functional nature if the damage is caused from abuse or mishandling by a common carrier. If necessary, we will provide a bag to you in an expedited manner for use until your bag can be repaired or replaced. This guarantee does not cover the contents of your bag or damage from ordinary wear and tear. As with any travel gear product, component parts, particularly moving parts, will show wear over time, and eventually may need to be refurbished or replaced. If such wear and tear occurs, we can provide you with generous options for repairing or refurbishing your product.

Please direct any questions to our Customer Service Department: TRG Group, 2047 Westport Center Drive, St. Louis, MO63146. 1-888-658-0717

### **Carry With Confidence™ Guarantee**

The Carry With Confidence™ Guarantee covers repairs of a functional nature for damage caused by common carriers. Additionally, this guarantee ensures that your product will be free from manufacturing defects in materials and workmanship for the life of the bag. We will cover damage to your product caused by a defect in the workmanship or materials. This guarantee does not cover cosmetic damage or damage to contents. As with any travel gear product, component parts – particularly moving parts – will show wear over time, and may eventually need to be refurbished or replaced. If such wear and tear occurs, we can provide you with generous options for repairing or refurbishing your product. The Carry With Confidence™ Guarantee applies to versions 3.0 and later of E-Motion® 360° and Mobilizer NXT®, version 2.0 and later of Werks Traveler™, and all versions of Architecture® and Navigator CS™.

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